



Spam Assassin, the core of our SPAM KILLER package, is a complete Anti-SPAM package fully integrated into our servers. This is a free feature offered to our hosting clients and works by filtering spam via the server side.

SPAM KILLER uses a wide variety of local and network tests to identify spam signatures. This makes it harder for spammers to identify one aspect, which they can craft, their messages to work around. SPAM KILLER scans all incoming E-Mails, and decides whether it is likely to be SPAM or not.

Please take the time to read the attached document. I have attached both a Word version and a Adobe PDF version.

One of the biggest problems on the Internet today is the growing number of spam robots and their ability to adapt. Tens of thousands of robots are constantly scanning through the Internet, searching for everything that resembles an email address. These addresses are then added to spam lists and the problems begin.

I would highly suggest REMOVING any reference and live links to emails on your website. *i.e. "Email me at myemail@durhamwebservices.com"* We no longer utilize email links in any site developments and are attempting to upgrade as many clients as possible. Instead we now utilize a secure mail form. This allows your customer to submit a form with as many fields as you would like (e.g. Name, Email, Address, Comments, etc.) which is then emailed to you by the server. Your email is never publicly visible and the spam robots will not be able to pick up your email. I recommend this to everyone and it is worth paying for. Cost for each form starts at \$40.00.

Here is a sample of this simple to use form.
<http://www.durhamwebservices.com/contact.html>

Important Note:

Once you are on a spam list, you will continue to receive spam. It is near impossible to remove yourself from these lists. The only way to stop this ongoing spam is to change your email address. With a new email, you will start fresh without being on a single spam list.

Spam filters can be a necessary evil. It can assist in reducing junk, but it also removes legit emails at times.

Alternatively, you can add spam filters to your own local system, which may allow more control, and this all depends on the preferences of each client. Below you will find 3 companies which offer client side filtering.

We do not promote or guarantee how effective they are. We are simply suggesting 3 companies that provide this software/service.

One of my clients uses www.spamarrest.com . When you send an email, there is an auto-generated email where you have to fill in and reply to get approved so that the person receives the email. Visit their web site for additional information.

(client's comments using the spamarrest - Working well. Also includes webmail, keeps suspected spam in quarantine for 7 days for emergency retrieval.)



Cloudmark Desktop is the simplest, most effective email protection for Microsoft Outlook and Outlook Express.

- more than 98% accurate against email abuse
- stop email-borne viruses before they infect your computer—faster than other virus-blocking services
- avoid identity theft, fraud, and other phishing scams
- automatically move spam from your Inbox into a separate folder
- never miss a legitimate message
- free 15-day trial
- upgrades are always free



Introducing MailWasher, a leader in anti spam software, the easiest way to check and manage your e-mails before you download them.

MailWasher is free to use and won't ever expire.

Use this powerful anti spam software, a reliable spam blocker that will effectively stop email spam. Discover the safe way to stop unwanted e-mails before they get to your computer.

No gimmicks here, it is so easy to set up and use that you'll be managing your email like a pro in seconds. It can even be used as an effective privacy tool.